

**CONSULTATION BY:
WADEBRIDGE TOWN COUNCIL
on
WADEBRIDGE LIBRARY & ONE
STOP SHOP (OSS)**

Analysis of Consultation Responses

Consultation Period : Friday 27 May – Friday 24 June 2016

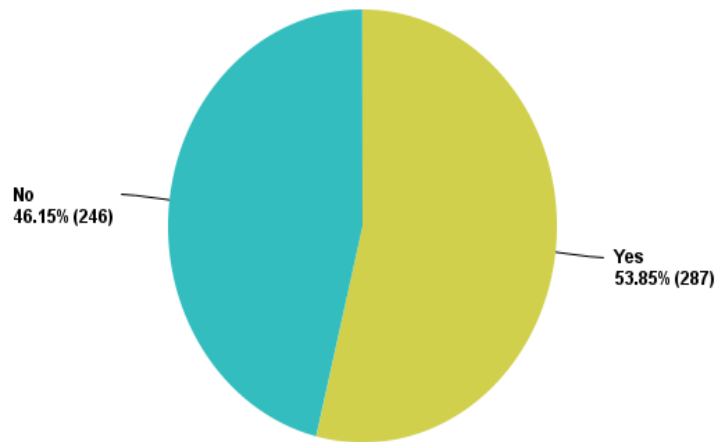
534 total responses

Surveys completed online : 167 (31%)
Paper surveys completed : 367 (69%)

Date survey created: Thursday, May 26, 2016

Q1: Are you a Wadebridge parishioner?

Answered: 533 Skipped: 1



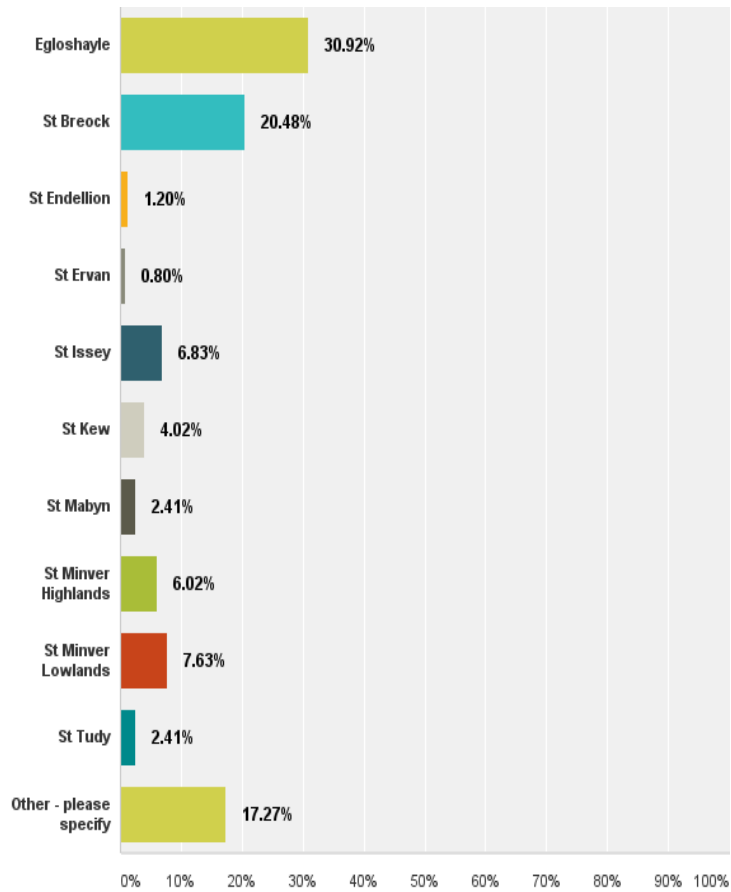
Q1: Are you a Wadebridge parishioner?

Answered: 533 Skipped: 1

Answer Choices	Responses
Yes	53.85% 287
No	46.15% 246
Total	533

Q2: If you do not live in the Wadebridge Parish please identify which parish you live in?

Answered: 249 Skipped: 285



Q2: If you do not live in the Wadebridge Parish please identify which parish you live in?

Answered: 249 Skipped: 285

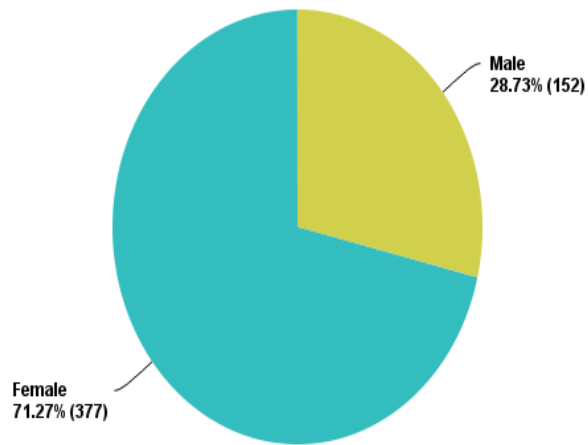
Answer Choices	Responses	
Egloshayle	30.92%	77
St Breock	20.48%	51
St Endellion	1.20%	3
St Ervan	0.80%	2
St Issey	6.83%	17
St Kew	4.02%	10
St Mabyn	2.41%	6
St Minver Highlands	6.02%	15
St Minver Lowlands	7.63%	19
St Tudy	2.41%	6
Other - please specify	17.27%	43
Total		249

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Q3: Are you male or female?

Answered: 529 Skipped: 5



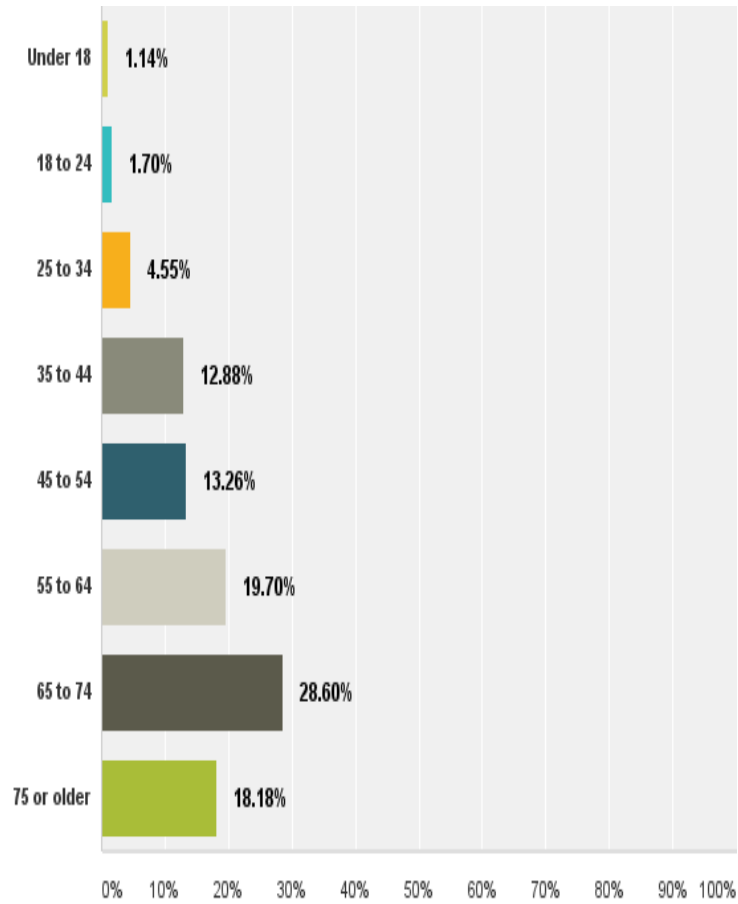
Q3: Are you male or female?

Answered: 529 Skipped: 5

Answer Choices	Responses
Male	28.73% 152
Female	71.27% 377
Total	529

Q4: What is your age?

Answered: 528 Skipped: 6



Q4: What is your age?

Answered: 528 Skipped: 6

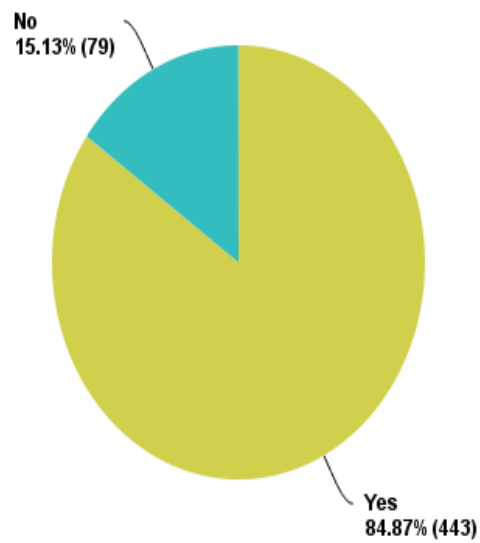
Answer Choices	Responses	
Under 18	1.14%	6
18 to 24	1.70%	9
25 to 34	4.55%	24
35 to 44	12.88%	68
45 to 54	13.26%	70
55 to 64	19.70%	104
65 to 74	28.60%	151
75 or older	18.18%	96
Total		528

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**Q5: The current opening hours of Wadebridge Library/OSS are: Monday CLOSED, Tuesday 9.30am – 5pm, Wednesday CLOSED Thursday 9.30am - 5pm, Friday 9.30am - 5pm, Saturday 10am -1pm.
Are the current opening hours convenient for you?**

Answered: 522 Skipped: 12



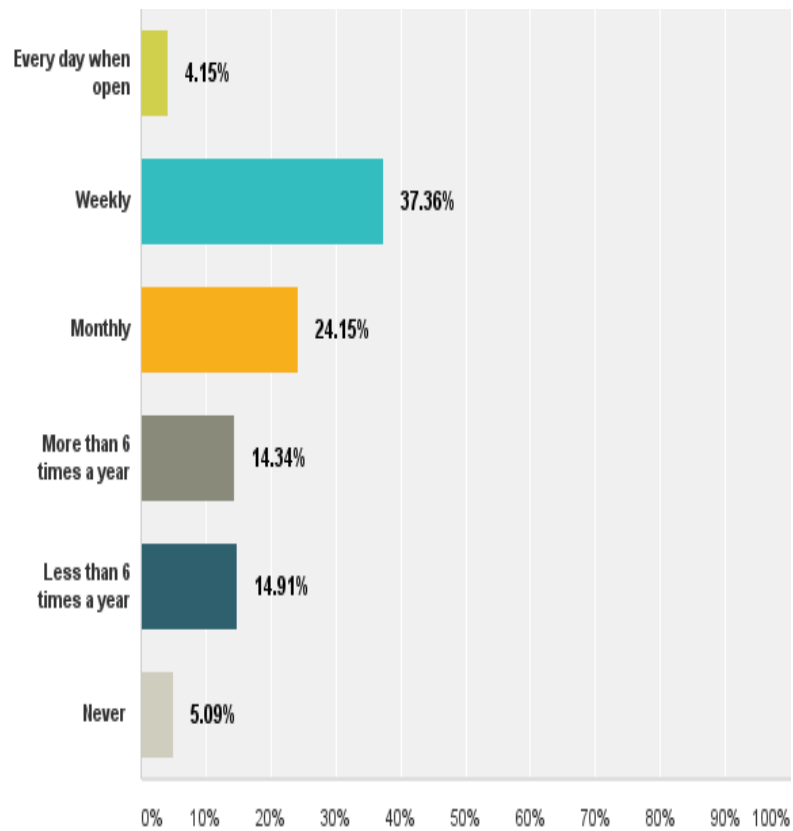
**Q5: The current opening hours of Wadebridge Library/OSS are: Monday CLOSED, Tuesday 9.30am – 5pm, Wednesday CLOSED Thursday 9.30am - 5pm, Friday 9.30am - 5pm, Saturday 10am -1pm.
Are the current opening hours convenient for you?**

Answered: 522 Skipped: 12

Answer Choices	Responses	
Yes	84.87%	443
No	15.13%	79
Total		522

Q6: How often do you use Wadebridge Library/OSS?

Answered: 530 Skipped: 4



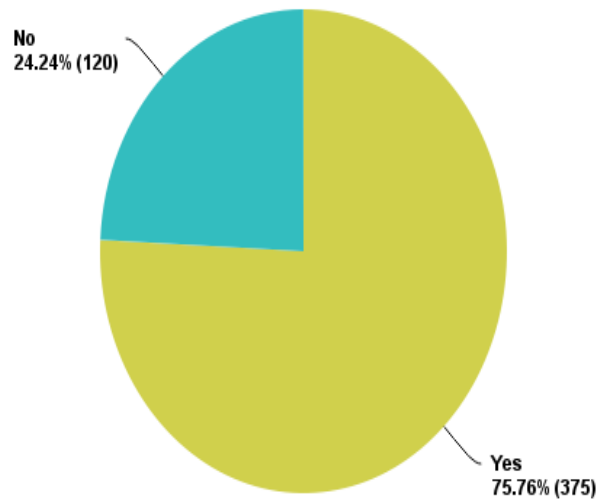
Q6: How often do you use Wadebridge Library/OSS?

Answered: 530 Skipped: 4

Answer Choices	Responses
Every day when open	4.15% 22
Weekly	37.36% 198
Monthly	24.15% 128
More than 6 times a year	14.34% 76
Less than 6 times a year	14.91% 79
Never	5.09% 27
Total	530

Q7: When you visit Wadebridge Library/OSS do you use other town services on the same occasion?

Answered: 495 Skipped: 39



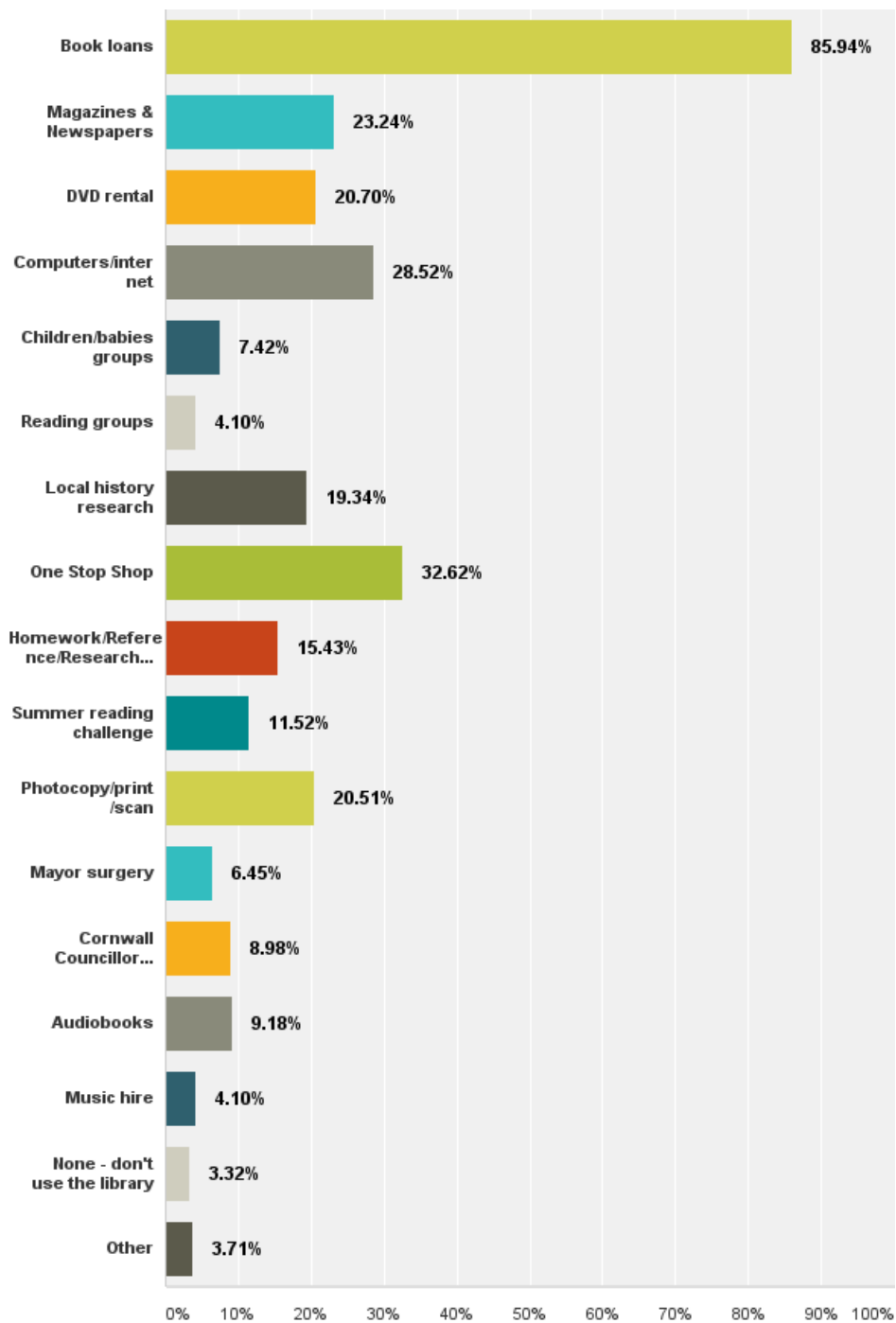
Q7: When you visit Wadebridge Library/OSS do you use other town services on the same occasion?

Answered: 495 Skipped: 39

Answer Choices	Responses
Yes	75.76% 375
No	24.24% 120
Total	495

Q8: Which Wadebridge Library/OSS services do you use? Please tick all that apply

Answered: 512 Skipped: 22



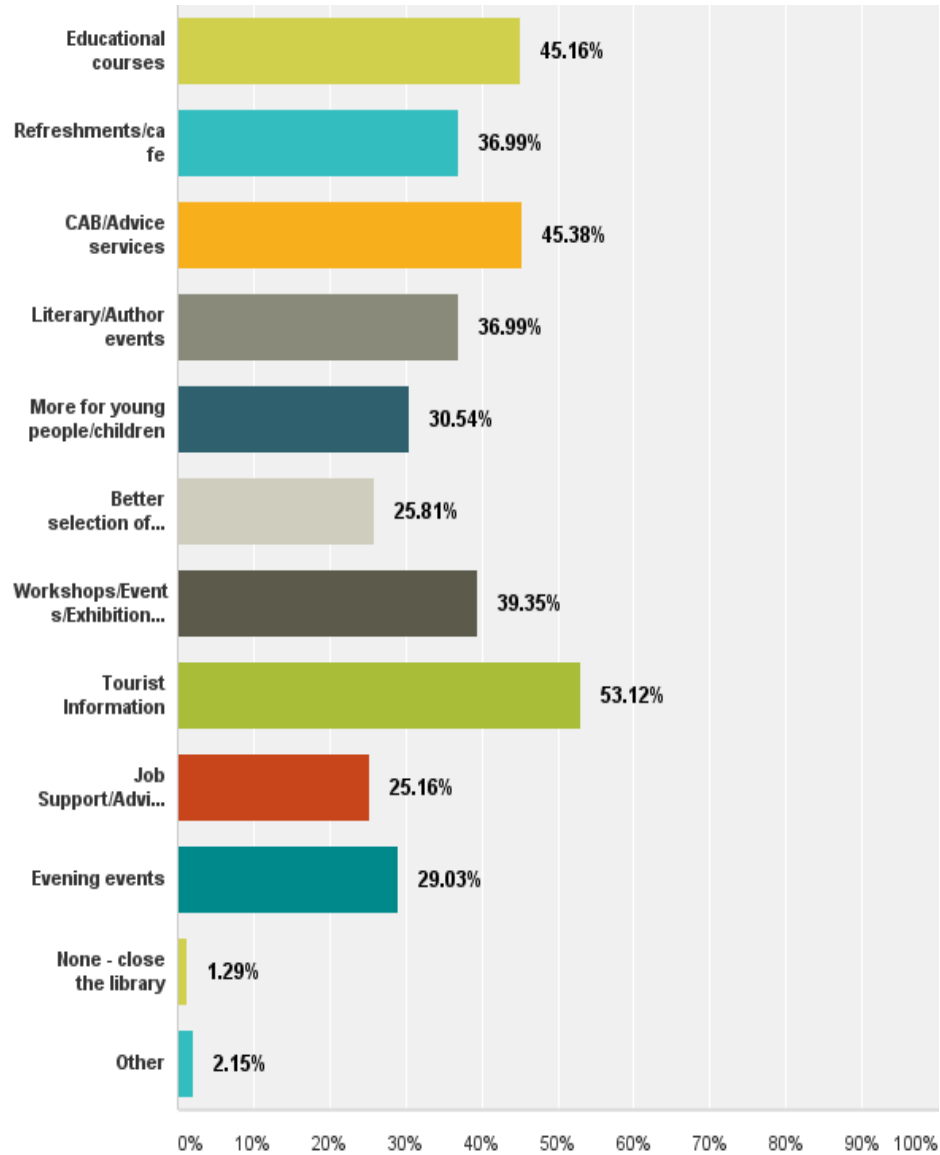
Q8: Which Wadebridge Library/OSS services do you use? Please tick all that apply

Answered: 512 Skipped: 22

Answer Choices	Responses
Book loans	85.94% 440
Magazines & Newspapers	23.24% 119
DVD rental	20.70% 106
Computers/internet	28.52% 146
Children/babies groups	7.42% 38
Reading groups	4.10% 21
Local history research	19.34% 99
One Stop Shop	32.62% 167
Homework/Reference/Research/Study	15.43% 79
Summer reading challenge	11.52% 59
Photocopy/print/scan	20.51% 105
Mayor surgery	6.45% 33
Cornwall Councillor surgery	8.98% 46
Audiobooks	9.18% 47
Music hire	4.10% 21
None - don't use the library	3.32% 17
Other	3.71% 19
Total Respondents: 512	

Q9: What other services would you like to see provided in Wadebridge Library/OSS?

Answered: 465 Skipped: 69



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Answered: 465 Skipped: 69

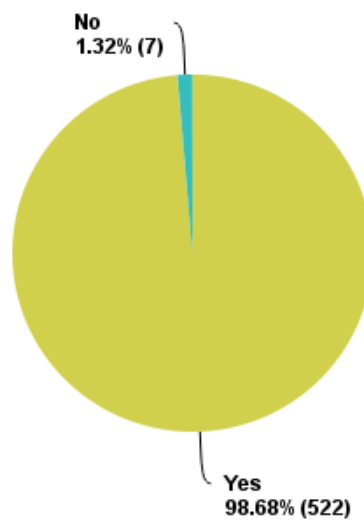
Answer Choices	Responses	
Educational courses	45.16%	210
Refreshments/cafe	36.99%	172
CAB/Advice services	45.38%	211
Literary/Author events	36.99%	172
More for young people/children	30.54%	142
Better selection of books	25.81%	120
Workshops/Events/Exhibitions/Talks	39.35%	183
Tourist Information	53.12%	247
Job Support/Advice/Benefits service	25.16%	117
Evening events	29.03%	135
None - close the library	1.29%	6
Other	2.15%	10
Total Respondents: 465		

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Q10: Do you want to see the library service continue in Wadebridge?

Answered: 529 Skipped: 5



Q10: Do you want to see the library service continue in Wadebridge?

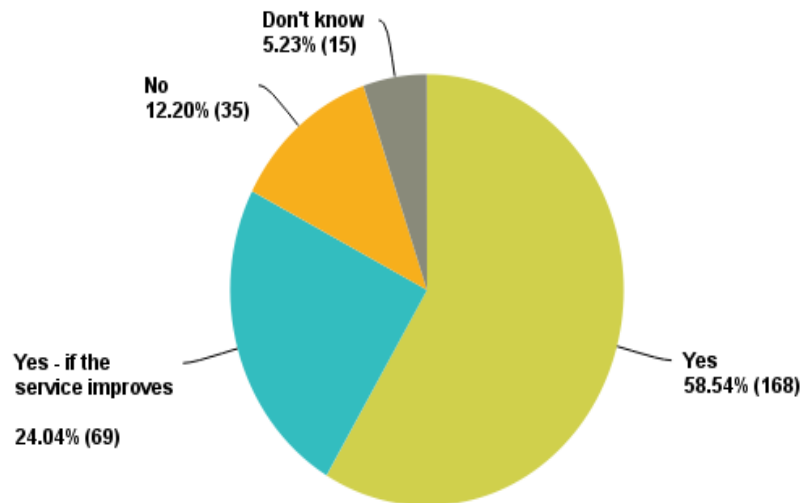
Answered: 529 Skipped: 5

Answer Choices	Responses
Yes	98.68% 522
No	1.32% 7
Total	529

Q11: If Wadebridge Town Council take responsibility for Wadebridge Library/OSS it would mean increasing the local tax (precept) by approximately 75p (on average for a Band D property) per week. Would you support this increase?

Please only answer this question if you are a Wadebridge parishioner

Answered: 287 Skipped: 247



Q11: If Wadebridge Town Council take responsibility for Wadebridge Library/OSS it would mean increasing the local tax (precept) by approximately 75p (on average for a Band D property) per week. Would you support this increase?

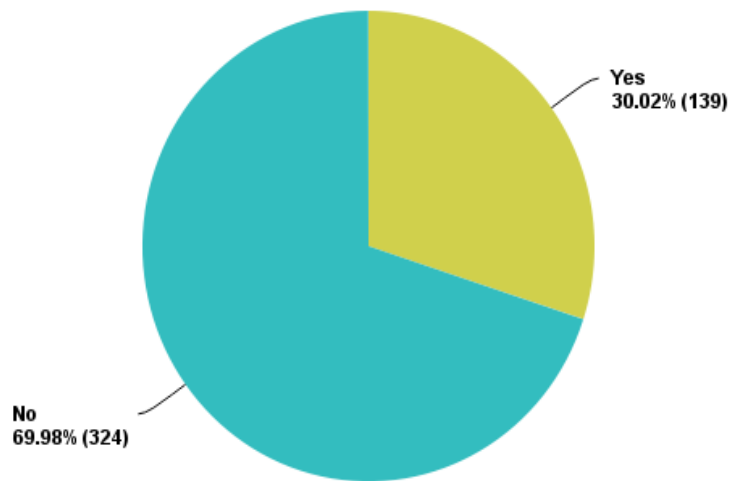
Please only answer this question if you are a Wadebridge parishioner

Answered: 287 Skipped: 247

Answer Choices	Responses	
Yes	58.54%	168
Yes - if the service improves	24.04%	69
No	12.20%	35
Dont know	5.23%	15
Total		287

Q12: If Wadebridge Town Council take responsibility for the library would you like to be involved in the delivery of the service in some way as a volunteer?

Answered: 463 Skipped: 71



Q12: If Wadebridge Town Council take responsibility for the library would you like to be involved in the delivery of the service in some way as a volunteer?

Answered: 463 Skipped: 71

Answer Choices	Responses
Yes	30.02% 139
No	69.98% 324
Total	463